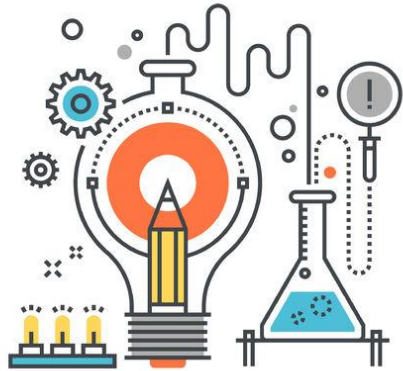# Singpass Registration for Students

A guide to registering and using your Singpass account

What is Singpass?

Singpass is Singapore residents' **trusted digital identity** for convenient and secure access to thousands of **government and private sector services,** online and in person.
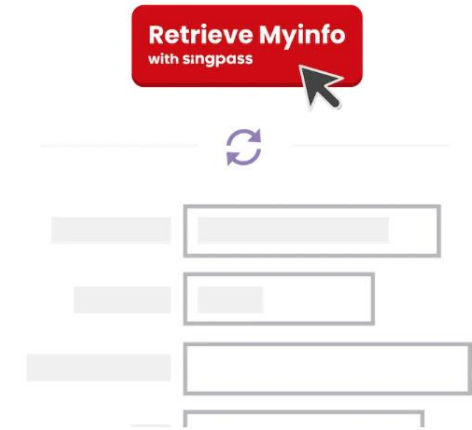
singpass

Why do I need a Singpass account?

Log in to
Singapore Examinations
Assessment Board (SEAB)
portal and application
portals for Joint Admissions
Exercise (JAE), Joint Intake
Exercise (JIE) and
Polytechnic Foundation
Programme (PFP)

Use your **Digital IC**
at Government counters
to verify your identity

Automatically **fill forms
using Myinfo** for
participating services
(e.g. debit card
application)

... and more!

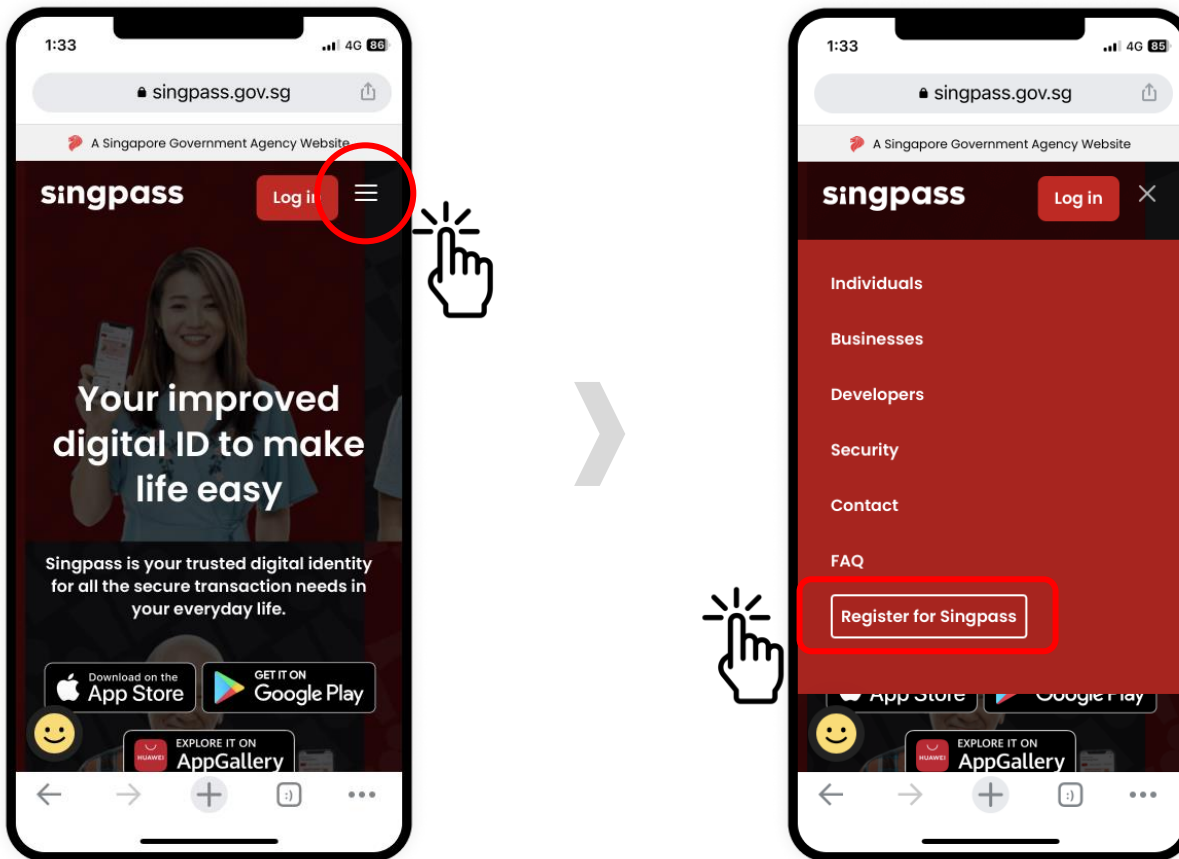**singpass**

Can I have a Singpass account?

(i) Please check that you fulfill these eligibility requirements:

1 I am at least 15 years old; <u>and</u>

2 I am a Singapore Citizen, Permanent Resident or Foreign Identification Number (FIN) holder

Ensure that the address on your NRIC or FIN card is correct. If you need to update your address with the relevant authorities, please click here.
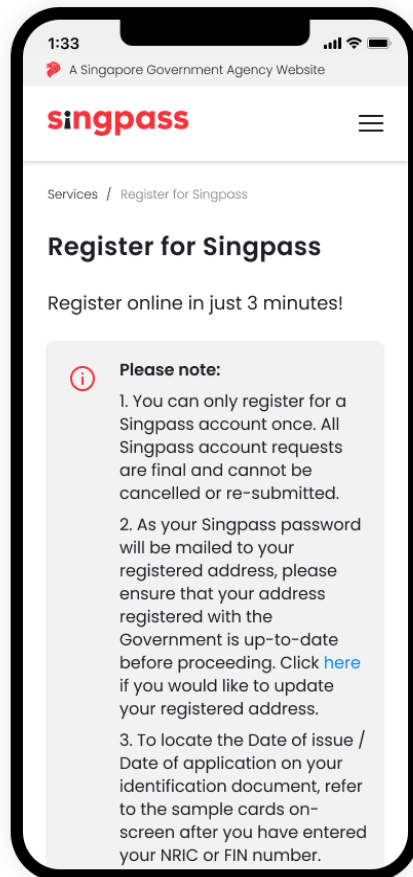
singpass

Register for Singpass

1 Go to **www.singpass.gov.sg**. Select **'Register for Singpass'** in the menu.

Not on a mobile device?
You can register for Singpass
on a desktop browser too!

Register for Singpass

2 Enter the **required details** and check the boxes '**I'm not a robot**' and '**I have read and agree to the Terms of Use**'. Tap on '**Submit**'.

Register for Singpass

3 Read the instructions on the page and tap on '**Continue**' to proceed with Face Verification.
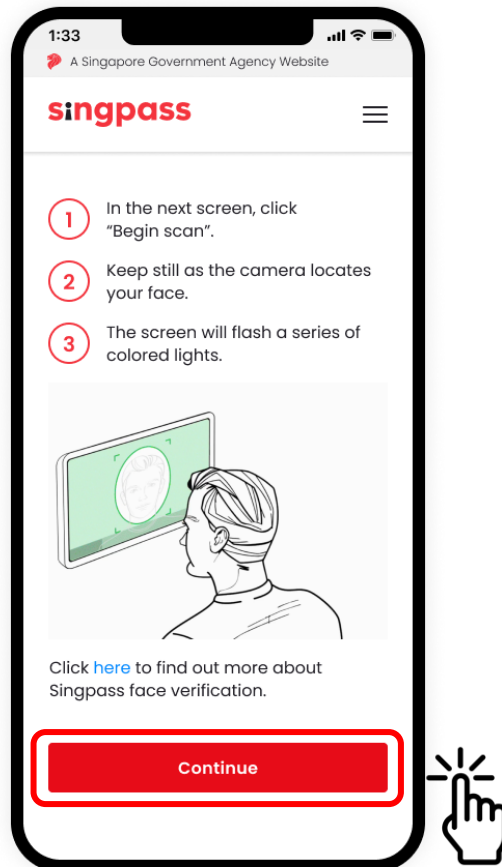
Register for Singpass
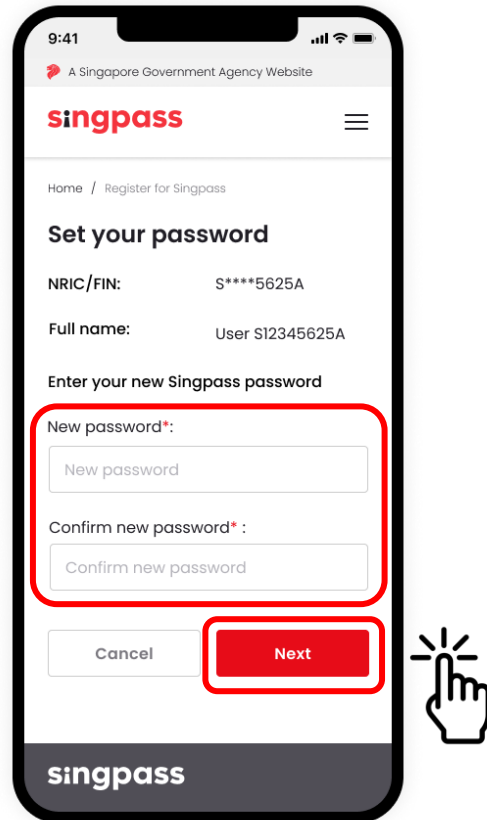
4 Read the guidelines. To allow the use of your device's camera for Face Verification, select '**Allow**' when prompted, and tap on '**Begin Scan**'.
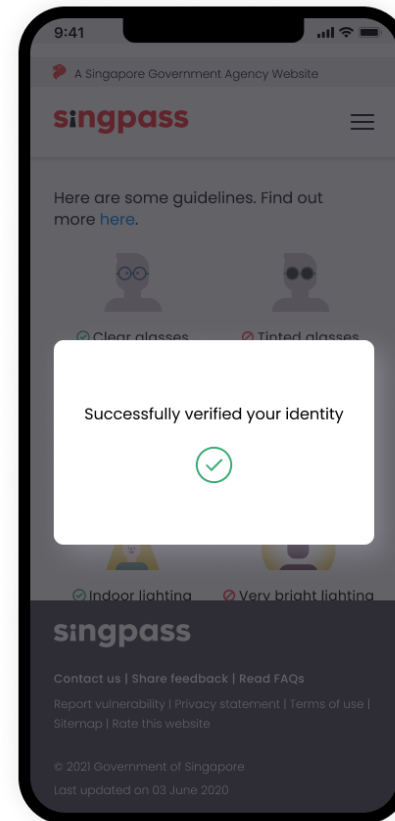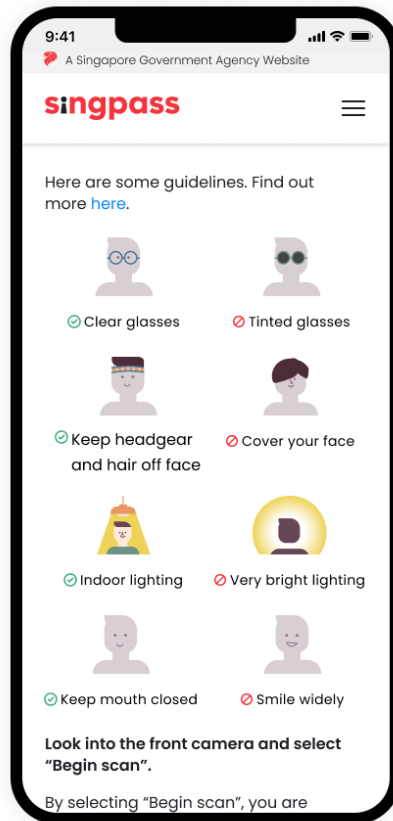
Register for Singpass

5   Check that your details are correct. **Set your new password** by filling in the '**New Password**' and '**Confirm new password**' fields. Tap on '**Next**'.

Register for Singpass

6 Tap on '**Proceed to set up account**' to update your contact details and complete your account setup.
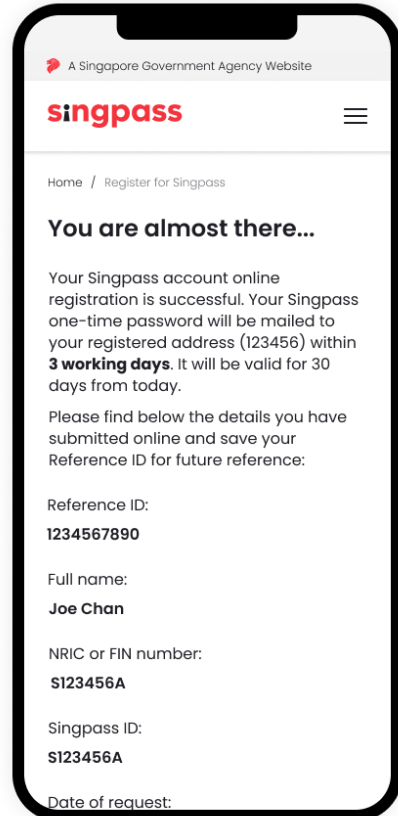
i. Registered postal code will be displayed for users with a Singapore-registered address.

ii. Passport number will be displayed for users with an overseas-registered address.

Register for Singpass

7 Enter your mobile number and/or email address. Select your preferred mode of contact, and if you wish to go green with paperless notifications. Tap on 'Next'.

If you are unable to provide your contact details, you may select 'Skip'.

ℹ️
i. The mobile number is a mandatory field only if your registered address is a local address.
ii. Only Singapore-registered mobile numbers can be used to set up a Singpass account and SMS 2FA.
iii. Overseas users with an overseas-registered address are only required to provide their email address.

Register for Singpass

8 If you have provided a **mobile number** during the registration, a One-Time Password (OTP) will be sent to your mobile number. **Enter the OTP** and tap on '**Next**'.
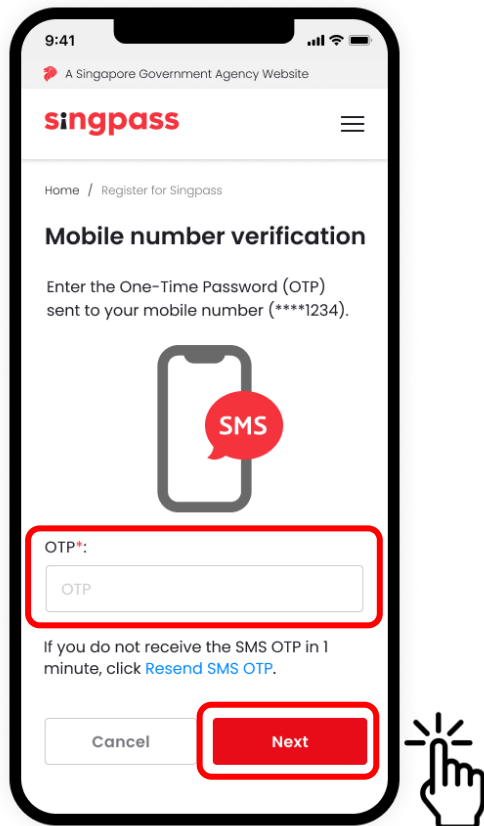
Register for Singpass

9 If you have provided an **email address** during the registration, a One-Time Password (OTP) will be sent to your email. **Enter the OTP** and tap on '**Next**'.
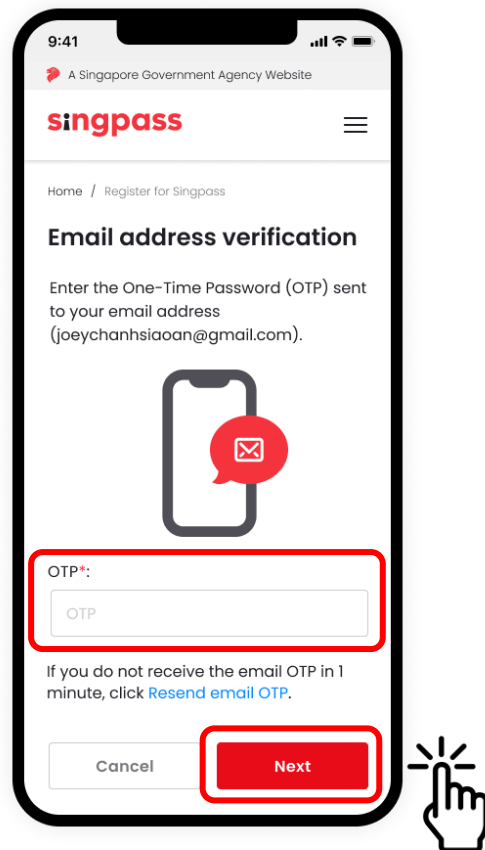
Register for Singpass

10 You have successfully set up your Singpass account. You may now log in to your Singpass account with your newly set up password.
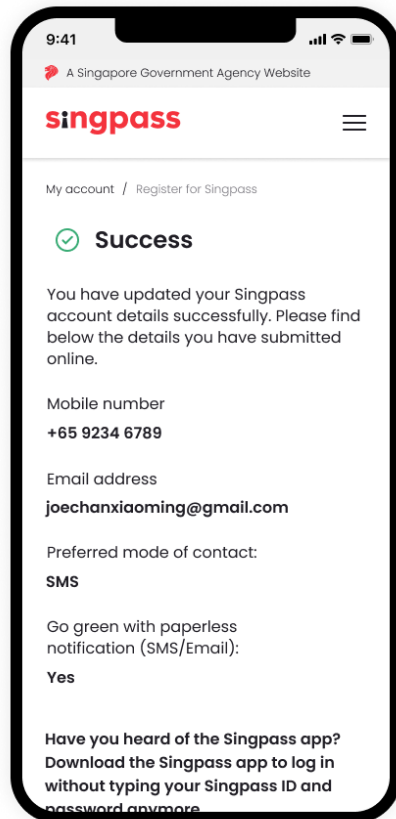
Use Singpass app to access services without entering long passwords!

Just scan a QR code and **verify your identity using your fingerprint, face or six-digit passcode**.

Install the Singpass app

Download the Singpass app developed by the '**Government Technology Agency**' from the official app stores.

Download on the App Store	GET IT ON Google Play	EXPLORE IT ON AppGallery
For iOS users: go.gov.sg/spm-app-store	**For Android users:** go.gov.sg/spm-play-store	**For Huawei users:** go.gov.sg/spm-huawei-appgallery

Tip: You can also install the Singpass app on a smart device like a tablet.
The Singpass app works on any smart device with an Internet connection, including WiFi.

singpass

Set up the Singpass app

singpass

Follow the in-app instructions.

1 **Verify your identity**

Log in with your Singpass ID and password, SMS OTP and perform Face Verification.
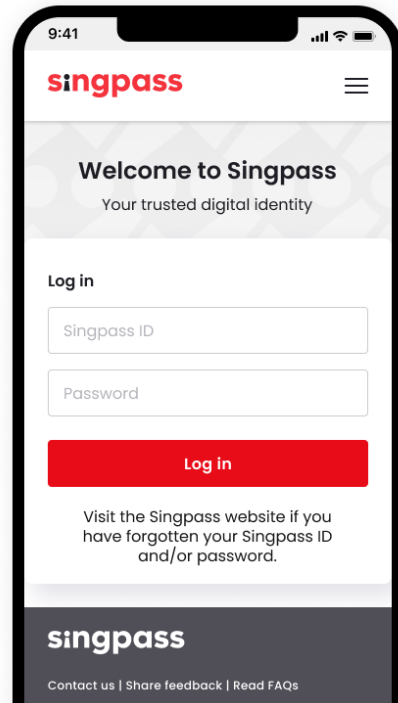
2 **Obtain your digital certificate**

Confirm your certificate details by selecting the checkboxes and tap on 'Continue'.
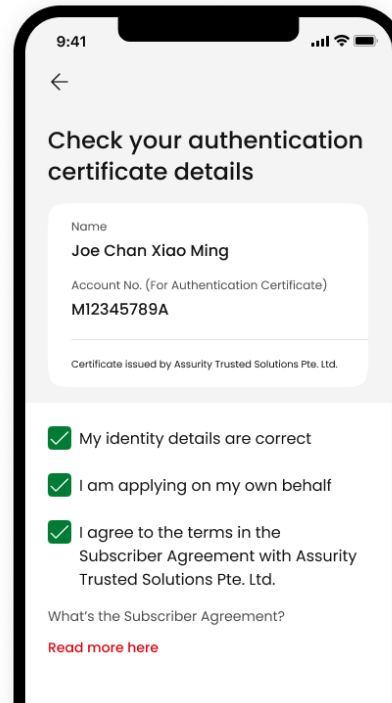
3 **Set a passcode for your app**

Set a six-digit passcode for you to verify your identity when using Singpass app. You may also enable biometric authentication.
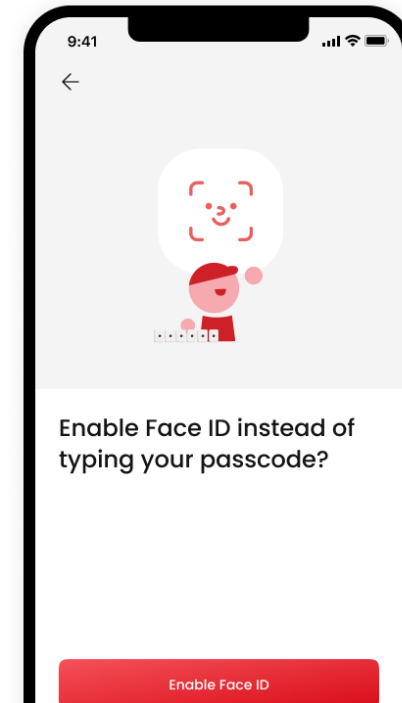
Log in with the Singpass app

Step-by-step guide on logging in to a service with the Singpass app:

1A **Login shortcuts on the app**

Select the digital service on the homepage
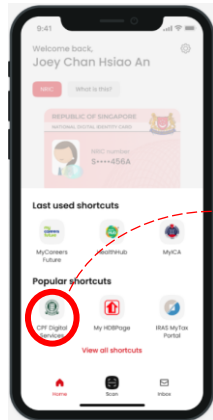
or

1B **Login on desktop browser**

Scan QR code on the Singpass login page
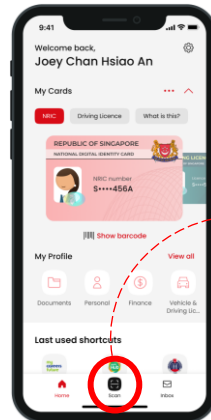
or

1C **Login on mobile browser**

Tap QR code on the Singpass login page

2 **Check the web domain** on the consent screen matches that on the browser (1B or 1C only)
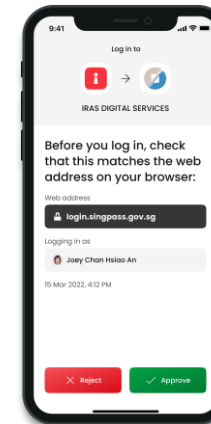
3 **Verify your identify** with fingerprint, face or six-digit passcode and you're logged in!
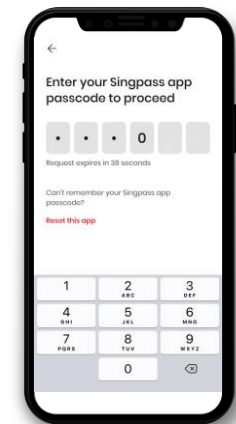
singpass

Keeping your Singpass safe

singpass

Why is it important to keep my Singpass safe?

singpass

Digital identity

Physical identity card

Singpass is the gateway to thousands of services
and your personal and sensitive information.

If compromised,
can lead to...

❌ Impersonation

❌ Misuse for
fraudulent activities

❌ Monetary losses

Don't be phish food!

Scammers can create spoof websites that look exactly the same as the real ones to trick unsuspecting victims into disclosing their login details or personal info.

JAGA
A cyber and data security mascot created by GovTech

Singpass SG ›

Text Message
Today 3:25 PM

Dear user, your Singpass account will be deactivated within 24 hours. Please log in to singpass.io/update now and update your details if you wish to continue using it. Call 61234123 if you have questions.

https://saml.sg-sms.otp/spservice/welcome

Singpass login

A Singapore Government Agency Website

singpass

Scheduled maintenance of Singpass Face Verification ⌃

Singpass Face Verification will be undergoing scheduled maintenance on 6 Nov 2022, from 12am to 4am. You may continue to access digital services using the Singpass app or SMS 2FA. Please plan your transactions accordingly. Thank you.

Singpass app   Password login

Log in

Singpass ID

Password

Log in

Retrieve Singpass ID   Reset password

Register For Singpass

Log in with Singpass
Your trusted digital identity

singpass

Contact us | Share feedback | Read FAQs

© 2022 Government of Singapore

singpass

Remember these security tips!

1 **Avoid sharing your Singpass ID, password or 2FA details!**

2 Singpass **never** sends web links or QR codes via SMS or WhatsApp.

SMS sent by Singpass bears the sender ID "**Singpass**".

3 When in doubt, contact the Singpass Helpdesk at **6335 3533** (Press "9" for 24-hour scam support) or **support@singpass.gov.sg**.

Singpass SG >

Text Message
Today 3:25 PM

Dear user, your Singpass account will be deactivated within 24 hours. Please log in to singpass.io/update now and update your details if you wish to continue using it. Call 61234123 if you have questions.

Singpass

Text Message
Today 3:08 PM

Singpass: [S****123A] You've changed your password on 22/03/2022 03:08PM. Please call 63353533 if you didn't change your password.

s:ngpass

Remember these security tips!

singpass.gov.sg/home/ui/contact-us

A Singapore Government Agency Website How to identify

singpass

Services ⌄

If in doubt, check our contact details at www.singpass.gov.sg!

Home / Contact us

Contact us

📞

Call us
Contact our Singpass
Helpdesk at **+65 6335 3533**
- Scam Support (24/7)
- General Enquires*

✉

Email us
Please contact us at
support@singpass.gov.sg

📄

Share feedback
You may also send your
enquiries through our
Feedback form

❓

Read FAQs
More information on
Singpass-related topics in the
Frequently Asked Questions

*Available on Mondays to Fridays from 8am to 8pm, and Saturdays from 8am to 2pm.
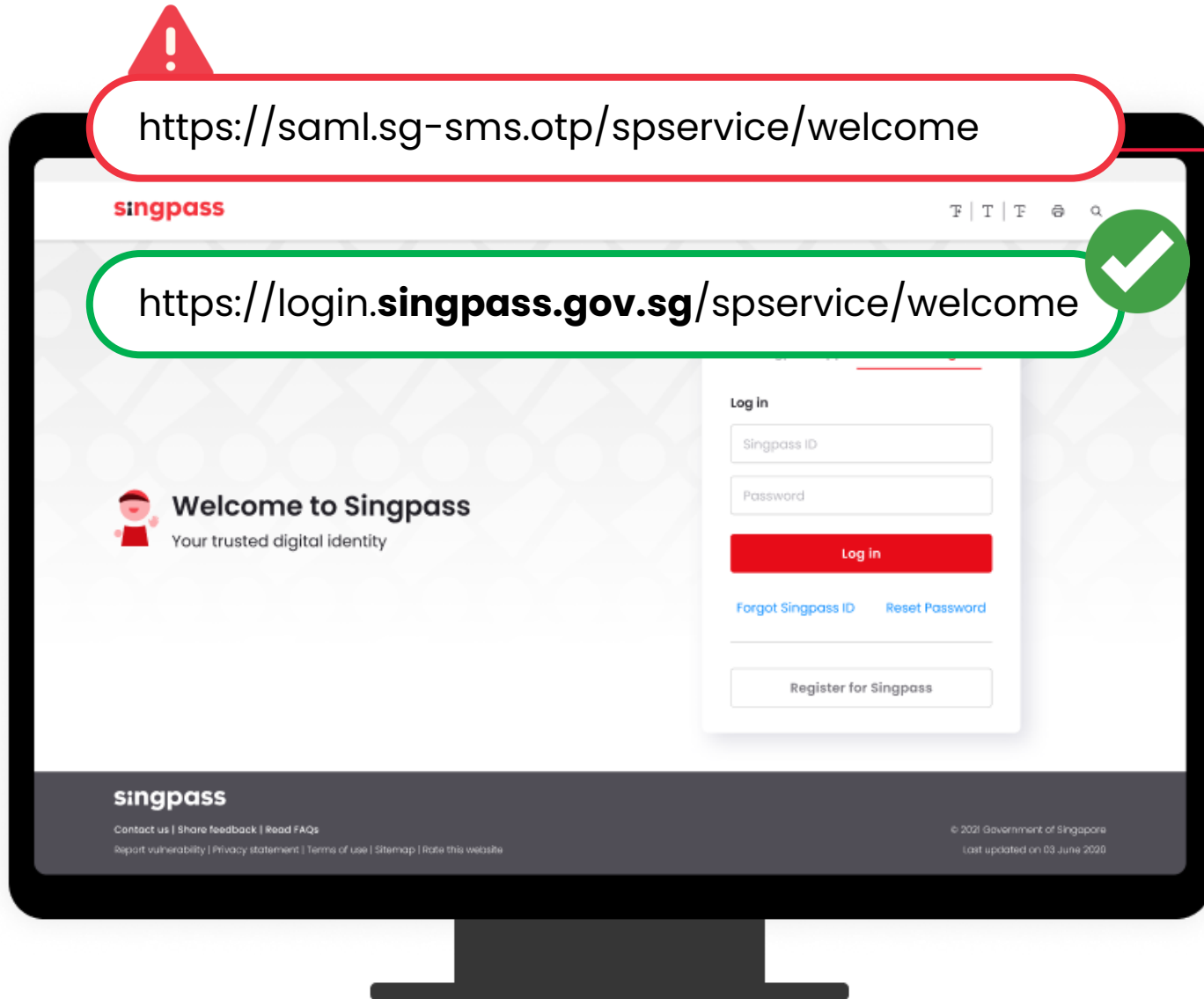
singpass

Remember these security tips!

https://saml.sg-sms.otp/spservice/welcome

https://login.**singpass.gov.sg**/spservice/welcome

singpass

Welcome to Singpass
Your trusted digital identity

Log in

Singpass ID

Password

Log in

Forgot Singpass ID   Reset Password

Register for Singpass

singpass

Contact us | Share feedback | Read FAQs
Report vulnerability | Privacy statement | Terms of use | Sitemap | Rate this website

© 2021 Government of Singapore
Last updated on 03 June 2020

4

Always check that the web domain of the Singpass website is **singpass.gov.sg** before you proceed!

Scammers can create spoof websites that look exactly the same as the real ones to trick unsuspecting victims into disclosing their login details or personal info. Beware!

singpass

Remember these security tips!

5

Look out for transactional alerts from Singpass. An SMS or email notification is sent when changes are made to your Singpass account, such as password change or reset.

Keep your contact details registered with Singpass up to date to receive these alerts promptly. If you receive such alerts without initiating any change, you should contact the Singpass Helpdesk immediately to secure your account.
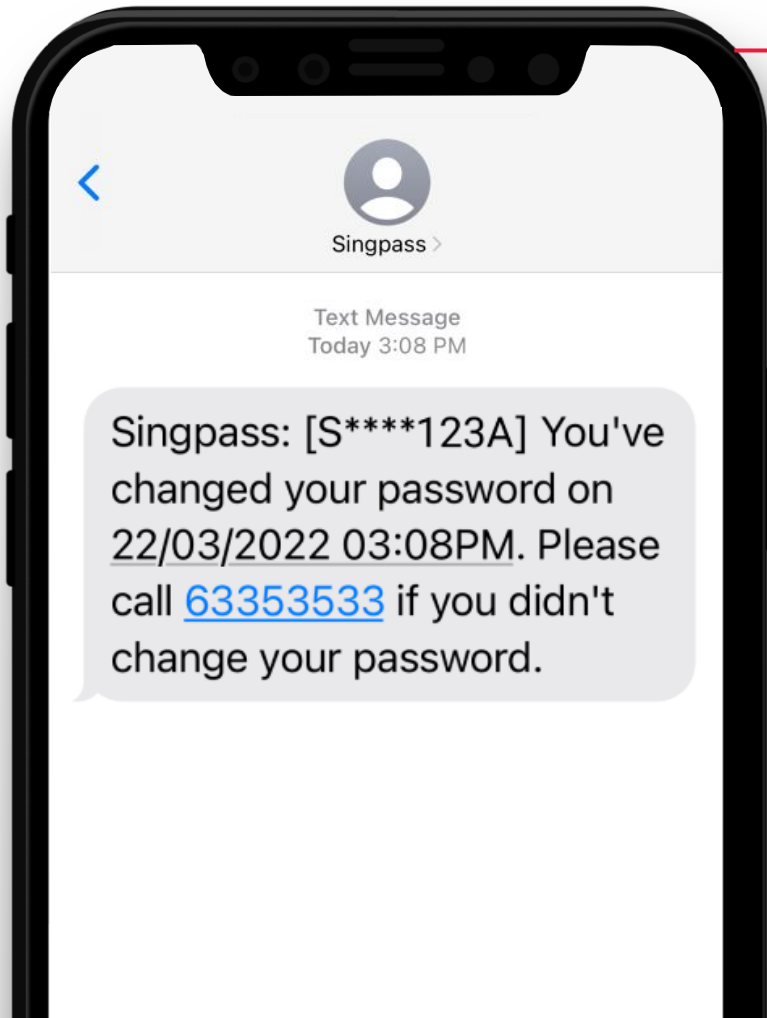
s!ngpass

What happens if I lose my Singpass credentials?

singpass

After obtaining the victim's Singpass login credentials, scammers can...

Misuse account for fraudulent activities e.g. set up accounts for money laundering

Take over Singpass account fully by:

Changing Singpass password

+

Changing mobile number for SMS OTP

+

Setting up victim's Singpass app on scammer's device

Has someone offered you money in exchange for your Singpass login credentials?
Beware! Your account may be misused for criminal activities. **Never attempt to sell your Singpass account.**
You may be accountable if your Singpass account is used for crimes.

Together, we can transact safely!

While there are **technical safeguards** in place, **user vigilance** plays an equally important role in the fight against scams.

Be alert when transacting online, and follow the **security tips** you've learnt today!

For more information on how to keep your Singpass safe, visit our website:

go.gov.sg/even-safer-singpass

You have completed your
Singpass account registration.

If you have more questions,
please check out the **Singpass FAQs.**